## CHARGING OPTIONS - SERVICE USER PAYMENTS AND INCREASES

|  | Number of Service Users Per Weekly Charge Range |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Option Ref. | Free Service | Less <br> Than <br> £5 | $\begin{aligned} & £ 5 \text { to } \\ & £ 9.99 \end{aligned}$ | $\begin{aligned} & £ 10 \text { to } \\ & £ 19.99 \end{aligned}$ | $\begin{aligned} & £ 20 \text { to } \\ & £ 29.99 \end{aligned}$ | $\begin{aligned} & £ 30 \text { to } \\ & £ 49.99 \end{aligned}$ | $\begin{aligned} & £ 50 \text { to } \\ & £ 99.99 \end{aligned}$ | $\begin{aligned} & \text { Over } \\ & \text { £100 } \end{aligned}$ |
| Option A | 1,590 <br> 30.2\% | $\begin{array}{r} 971 \\ 18.4 \% \end{array}$ |  | 1,160 <br> 22.0\% | $\begin{array}{r} 459 \\ 8.7 \% \end{array}$ | $\begin{array}{r} 348 \\ 6.6 \% \end{array}$ | $\begin{array}{r} 88 \\ 1.7 \% \end{array}$ | $\begin{array}{r} 36 \\ 0.7 \% \end{array}$ |
| Option B | 1,590 <br> 30.2\% |  |  | 1,125 <br> 21.4\% | $\begin{array}{r} 372 \\ 7.1 \% \end{array}$ | $\begin{array}{r} 517 \\ 9.8 \% \end{array}$ | $\begin{array}{r} 115 \\ 2.2 \% \end{array}$ | $\begin{array}{r} 33 \\ 0.6 \% \end{array}$ |
| Option C | 1,590 <br> 30.2\% | 1,226 <br> 23.3\% | $\begin{array}{r} 510 \\ 9.7 \% \end{array}$ |  | $\begin{array}{r} 360 \\ 6.8 \% \end{array}$ | $\begin{array}{r} 507 \\ 9.6 \% \end{array}$ | $\begin{array}{r} 183 \\ 3.5 \% \end{array}$ | $\begin{array}{r} 30 \\ 0.6 \% \end{array}$ |


| Option <br> Ref. |
| :---: |
| Option <br> A |
| Option <br> B |
| Option <br> C |


| Number of Service Users Paying Increased Charges |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No Change | Less <br> Than £5 | $\begin{aligned} & £ 5 \text { to } \\ & £ 9.99 \end{aligned}$ | $\begin{aligned} & £ 10 \text { to } \\ & £ 19.99 \end{aligned}$ | $\begin{aligned} & £ 20 \text { to } \\ & £ 29.99 \end{aligned}$ | $\begin{aligned} & £ 30 \text { to } \\ & £ 49.99 \end{aligned}$ | $\begin{aligned} & £ 50 \text { to } \\ & £ 99.99 \end{aligned}$ | $\begin{aligned} & \text { Over } \\ & \text { £100 } \end{aligned}$ |
| 1,590 <br> 30.2\% | 1,956 <br> 37.2\% | $841$ <br> 16.0\% | 749 <br> 14.2\% | $\begin{array}{r} 70 \\ 1.3 \% \end{array}$ | $\begin{array}{r} 32 \\ 0.6 \% \end{array}$ | 19 $0.4 \%$ | $\begin{array}{r} 6 \\ 0.1 \% \end{array}$ |
| $\begin{gathered} 1,590 \\ 30.2 \% \end{gathered}$ | $\begin{gathered} 1,642 \\ 31.2 \% \end{gathered}$ | $\begin{array}{r} 789 \\ 15.0 \% \end{array}$ | $\begin{array}{r} 1,061 \\ 20.2 \% \end{array}$ | $\begin{array}{r} 87 \\ 1.7 \% \end{array}$ | $\begin{array}{r} 50 \\ 1.0 \% \end{array}$ | $\begin{array}{r} 39 \\ 0.7 \% \end{array}$ | $\begin{array}{r} 5 \\ 0.1 \% \end{array}$ |
| 1,590 <br> 30.2\% | 1,881 <br> 35.7\% | $\begin{array}{r} 468 \\ 8.9 \% \end{array}$ | 977 <br> 18.6\% | $\begin{gathered} 228 \\ 4.3 \% \end{gathered}$ | 75 $1.4 \%$ | 40 $0.8 \%$ | 4 $0.1 \%$ |

